Rev. 1/2026

FACTS

WHAT DOES BankSouth Mortgage Company, LLC DO WITH YOUR PERSONAL INFORMATION?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect, and share depend on the product or service you have with us. This information can include:

- **Social Security Number** and **Credit History**
- **Income** and **Employment Information**
- **Assets** And **Mortgage Rates and Payments**

How?

All financial companies need to share **Customers** personal information to run their everyday business. In the section below, we list the reasons financial companies can share their **Customers** personal information; the reasons **BankSouth Mortgage Company, LLC** chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does BankSouth Mortgage Company, LLC share?	Can you limit this sharing?
For our everyday business purposes — such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes — to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	No
For our affiliates' everyday business purposes — information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes — information about your creditworthiness	Yes	Yes
For our affiliates to market to you	Yes	Yes
For nonaffiliates to market to you	No	We Don't Share

To limit our sharing

- Call 770-709-6824 — our menu will prompt you through your choice(s) or
- Visit us online: www.banksouthmortgage.com/forms/privacy-opt-out

Please note:

If you are a *new* customer, we can begin sharing your information **30** days from the date we sent this notice. When you are *no longer* our customer, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

Questions?

Call **678-551-7120** or go to www.banksouthmortgage.com

Who we are

Who is providing this notice?	BankSouth Mortgage Company, LLC

What we do

How BankSouth Mortgage Company, LLC protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does BankSouth Mortgage Company, LLC collect my personal information?	We collect your personal information, for example, when you • **Apply for a loan** **or** • **Show your government issued ID** **or** • **Give us your income information** **or** • **Provide employment information** **or** • **Tell us about your investment or retirement portfolio** We also collect your personal information from others, such as credit bureaus, affiliates, or other companies
Why can't I limit all sharing?	Federal law gives you the right to limit only ▪ sharing for affiliates' everyday business purposes — information about your creditworthiness ▪ affiliates from using your information to market to you ▪ sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing.
What happens when I limit sharing for an account I hold jointly with someone else?	**Your choices will apply to everyone on your account**

Definitions

Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. ▪ ***Our Affiliates include financial companies such as BankSouth and non-financial companies such as Forty-Four Holdings, LLC.***
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies. ▪ *We do not share personal information with nonaffiliated third parties*
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. ▪ *We do not engage in joint marketing*

Other important information